

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

UNE Platform

Aug-2011

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgted. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	2.76		3,920	2.7610	0	2	0.000	0.000		
PO-1-03-6020	Address Validation -EDI	NA	8.66		2,568	8.6554	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA	0.000		
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.32		73	2.3151	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	7.50		12	7.5000	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000		
OR Ordering												
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		95.33		150		0	10	0.000	0.000		
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		97.06		238		0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.00		2,253		0	5	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		99.42		2,239		0	5	0.000	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day		98.40		2,246		0	5	0.000	0.000		
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		80.07		271		-2	5	-0.045	-0.106		
OR-6-03-3140	% Accuracy - LSRC - Platform		0.00		304		0	5	0.000	0.000		
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		98.57		140		0	5	0.000	0.000		
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		100.00		30		0	2	0.000	0.000		
OR-2-04-3140	% OT LSR Rej.- No Facility Check - Platform		NA		NA		NA	0	NA	0.000		
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		NA		NA		NA	0	NA	0.000		
PR Provisioning												
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	61.85	25.00	540	40	7.96	-4.7417	-2	5	-0.045	-0.071	
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	2.73	1.99	4,248	151	1.35	0.2259	0	20	0.000	0.000	
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	15.44	14.29	777	35	6.24	0.1049	0	10	0.000	0.000	
PR-4-02-3100	Average Delay Days - Total - POTS	2.03	3.36	236	11	2.99	0.92	-0.9895	-1	15	-0.067	-0.107
PR-5-01-3140	% Missed Appointment - Facilities - Platform	1.03	2.86	777	35	1.74	-1.6097	-1	5	-0.022	-0.036	
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.00	0.00	777	35	0.00	5.0000	0	5	0.000	0.000	
PR-6-01-3140	% Installation Troubles within 30 days - Platform	8.02	3.53	1,645	170	2.19	2.0864	0	10	0.000	0.000	
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	1.67	14.92		4,197		13.2495	-2	2	-0.018	-0.023	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	109.69		1,091		109.6911	NA	0	NA	0.000	
Stat. Score												
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	12.09	11.34	637	97	3.55	0.0117	0	10	0.000	0.000	
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	3.77	7.69	53	13	5.90	-1.3012	-1	10	-0.045	-0.057	
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	12.83	11.42	637	97	14.73	1.61	0.2752	0	5	0.000	0.000
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	5.68	5.10	53	13	6.36	1.97	-0.0216	0	5	0.000	0.000
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	50.79	72.73	441	33	9.02	-2.6658	-2	5	-0.045	-0.057	
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	29.25	45.45	441	33	8.21	-2.0917	-2	5	-0.045	-0.057	
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	4.76	12.12	441	33	3.84	-1.9910	-2	5	-0.045	-0.057	
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res	6.34	0.00	3,659	56	3.28	1.9386	0	10	0.000	0.000	
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	6.54	50.00	153	2	17.59	SS	NA	0	NA	0.000	
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	22.49	16.10	3,659	56	23.25	3.13	2.2668	0	5	0.000	0.000
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	14.28	22.86	153	2	35.15	25.02	SS	NA	0	NA	0.000
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	85.26	93.75	2,639	16	8.89	-1.4180	-1	5	-0.022	-0.029	
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	63.36	56.25	2,639	16	12.08	0.3472	0	5	0.000	0.000	
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	17.85	6.25	2,639	16	9.60	0.8643	0	5	0.000	0.000	
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	9.60	6.55	4,502	168	2.31	1.2078	0	10	0.000	0.000	
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		99.95		132,093,721			0	5	0.000		
								Totals	-16	223	-0.399	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

UNE LOOP

Aug-2011

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt. Score	Domain Clustering Review			
		FP	CLEC	FP	CLEC								
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0	NA	0.000			
PO-1-01-6020	Customer Service Record - EDI	NA	2.76		3,920	2.7610	0	2	0.000	0.000			
PO-1-03-6020	Address Validation -EDI	NA	8.66		2,568	8.6554	NA	0	NA	0.000			
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000			
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA	0.000			
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA	0.000			
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000			
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.32		73	2.3151	0	2	0.000	0.000			
PO-1-03-6050	Address Validation - Web GUI	NA	7.50		12	7.5000	NA	0	NA	0.000			
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000			
OR Ordering													
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		98.00		550		0	10	0.000	0.000			
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		100.00		118		0	5	0.000	0.000			
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.00		2,253		0	2	0.000	0.000			
OR-4-16-1000	% On Time PCN - 1 Business Day		99.42		2,239		0	2	0.000	0.000			
OR-4-17-1000	% On Time BCN - 2 Business Day		98.40		2,246		0	2	0.000	0.000			
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		96.41		390		0	5	0.000	0.000			
OR-6-03-3331	% Accuracy - LSRC - Loop		0.00		192		0	5	0.000	0.000			
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		98.76		1,536		0	5	0.000	0.000			
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		NA		NA		NA	0	NA	0.000			
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		NA		NA		NA	0	NA	0.000			
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		NA		NA		NA	0	NA	0.000			
PR Provisioning													
PR-4-02-3100	Average Delay Days - Total - POTS	2.03	3.36	236	11	2.99	0.92	-0.9895	-1	5	-0.030	-0.038	
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	15.44	6.00	777	50		5.27	1.7106	0	20	0.000	0.000	
PR-5-01-3112	% Missed Appointment - Facilities - Loop	1.03	0.00	777	51		1.46	0.2534	0	5	0.000	0.000	
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.00	0.00	777	52		0.00	5.0000	0	5	0.000	0.000	
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	5.89	0.00	934	108		2.39	2.8702	0	10	0.000	0.000	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.00		159				0	10	0.000	0.000	
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		55				0	10	0.000	0.000	
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
MR Maintenance & Repair													
MR-1-01-6050	Average Response Time - Create Trouble	1.67	14.92		4,197			13.2495	-2	2	-0.024	-0.038	
Stat. Score													
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	7.19	6.62	4,296	136		2.25	0.0414	0	10	0.000	0.000	
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	20.70	7.44	4,296	136	21.74	1.89	5.0000	0	5	0.000	0.000	
MR-4-07-3112	% Out of Service > 12 Hours - Loop	58.63	8.33	3,029	36		8.26	5.0000	0	5	0.000	0.000	
MR-4-08-3112	% Out of Service > 24 Hours - Loop	16.01	5.56	3,029	36		6.15	1.5662	0	5	0.000	0.000	
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	9.60	8.78	4,502	148		2.46	0.1531	0	10	0.000	0.000	
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	1.89	28.57	53	7		5.47	-3.0835	-2	10	-0.120	-0.192	
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	8.65	5.59	53	7	19.86	7.99	0.1771	0	5	0.000	0.000	
								Totals		-5	167	-0.174	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

RESALE

Aug-2011

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	2.76		3,920	2.7610	0	2	0.000	0.000		
PO-1-03-6020	Address Validation -EDI	NA	8.66		2,568	8.6554	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.32		73	2.3151	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	7.50		12	7.5000	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000		
OR Ordering												
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2hrs		100.00		30		0	10	0.000	0.000		
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		96.55		116		0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		0.00		2,253		0	5	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		99.42		2,239		0	5	0.000	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day		98.40		2,246		0	5	0.000	0.000		
OR-5-03-2000	% Flow Through - Achieved - POTS		93.42		243		-1	10	-0.045	-0.085		
OR-6-03-2000	% Accuracy - LSRC		0.22		445		0	10	0.000	0.000		
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		99.14		350		0	5	0.000	0.000		
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		100.00		5		0	2	0.000	0.000		
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		100.00		2		0	2	0.000	0.000		
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		NA		NA		NA	0	NA	0.000		
PR Provisioning												
		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score				
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	61.85	41.67	540	12		14.18	-1.7005	-2	5	-0.045	-0.067
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	2.73	7.04	4,248	71		1.95	-2.2011	-2	20	-0.182	-0.267
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	15.44	14.29	777	7		13.72	0.5376	0	10	0.000	0.000
PR-4-02-2100	Average Delay Days - Total - POTS	2.03	1.00	236	7	2.99	1.15	5.0000	0	15	0.000	0.000
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.03	0.00	777	7		3.83	1.4792	0	5	0.000	0.000
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.00	0.00	777	7		0.00	5.0000	0	5	0.000	0.000
PR-6-01-2100	% Installation Troubles within 30 days - POTS	7.96	0.00	1,645	41		4.28	1.8144	0	15	0.000	0.000
MR Maintenance & Repair												
								Diff.				
MR-1-01-6050	Average Response Time - Create Trouble	1.67	14.92		4,197			13.2495	-2	2	-0.018	-0.030
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	109.69		1,091			109.6911	NA	0	NA	0.000
Stat Score												
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	12.09	19.44	637	36		5.58	-1.5000	-1	10	-0.045	-0.075
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	3.77	0.00	53	5		8.91	SS	0	10	0.000	0.000
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	12.83	9.71	637	36	14.73	2.52	0.8524	0	5	0.000	0.000
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	5.68	7.59	53	5	6.36	2.98	SS	NA	0	NA	0.000
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	50.79	70.59	441	17		12.36	-1.8774	-2	5	-0.045	-0.075
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	29.25	23.53	441	17		11.24	0.2019	0	5	0.000	0.000
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	4.76	5.88	441	17		5.26	-0.8641	-1	5	-0.023	-0.037
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	6.34	0.00	3,659	3		14.08	SS	0	10	0.000	0.000
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	6.54	NA	153	NA			NA	NA	0	NA	0.000
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	22.49	29.69	3,659	3	23.25	13.43	SS	NA	0	NA	0.000
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	14.28	NA	153	NA	35.15		NA	NA	0	NA	0.000
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	85.26	100.00	2,639	2		25.08	SS	NA	0	NA	0.000
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	63.36	100.00	2,639	2		34.08	SS	NA	0	NA	0.000
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	17.85	0.00	2,639	2		27.09	SS	0	5	0.000	0.000
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	9.60	6.82	4,502	44		4.46	0.3024	0	10	0.000	0.000
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		99.95		132,093,721				0	5	0.000	
								Totals	-11	220	-0.405	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

DSL

Aug-2011

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	8.07		284	8.0704	NA	0	0.000	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA		NA	0	0.000	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0.000	0.000		
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	6.77		26	6.7692	0	5	0.000	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000	0.000		
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		23		0	2	0.000	0.000		
PO-8-02-6000	% On Time - Engineering Record Request		100.00		1		0	2	0.000	0.000		
OR Ordering												
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		100.00		1		0	2	0.000	0.000		
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		100.00		5		0	2	0.000	0.000		
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		100.00		2		0	2	0.000	0.000		
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000		
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		97.83		46		0	5	0.000	0.000		
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000		
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000		
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000		
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000		
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000		
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000		
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.00		2,253		0	2	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		99.42		2,239		0	2	0.000	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day		98.40		2,246		0	2	0.000	0.000		
PR Provisioning												
		FP	CLEC	FP	CLEC	Stat Score						
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	4.33	1.00	3	2	5.77	5.27	SS	NA	2	0.000	0.000
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	50.00	0.00	2	3		45.64	SS	0	2	0.000	0.000
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	66.67	33.33	3	6		33.33	SS	NA	0	0.000	0.000
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	6	36		0.00	5.0000	0	2	0.000	0.000
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	100.00	0.00	5	9		0.00	SS	0	2	0.000	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		100.00		41				0	10	0.000	0.000
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	2.00	1.60	2	5	1.41	1.18	SS	NA	10	0.000	0.000
PR-4-14-3342	% Completed On Time -2W xDSL Loops		94.00		50				-1	10	-0.072	-0.086
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	5.89	0.00	934	54		3.29	1.7334	0	15	0.000	0.000
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	0.00	0.00	3	50		0.00	SS	0	5	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA				NA	0	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA				NA	0	0.000	0.000
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR Maintenance & Repair												
		FP	CLEC	FP	CLEC	Diff.		Perf. Score	Wtg	Wgt'd Score		
MR-1-01-6050	Average Response Time - Create Trouble	1.67	14.92		4,197		13.2495	-2	2	-0.029	-0.042	
Stat. Score												
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	0.00	0.00	2	2		0.00	SS	0	2	0.000	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	0.00	NA	1	NA			NA	NA	0	0.000	0.000
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	108.06	22.05	2	2	55.43	55.43	SS	NA	0	0.000	0.000
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	48.80	NA	1	NA	0.00		NA	NA	0	0.000	0.000
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	0.00	100.00	3	2		0.00	SS	0	2	0.000	0.000
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-5-01-1341	% Repeat Reports w/in 30 Days -2w Digital -UNE/Resale	0.00	0.00	3	2		0.00	SS	0	2	0.000	0.000
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	7.19	3.85	4,296	52		3.60	0.6134	0	5	0.000	0.000
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	1.89	0.00	53	1		13.73	SS	0	5	0.000	0.000
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	20.70	6.01	4,296	52	21.74	3.03	5.0000	0	5	0.000	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	8.65	1.05	53	1	19.86	20.05	SS	NA	0	0.000	0.000
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	73.25	96.23	486	53		6.40	4.0193	0	5	0.000	0.000
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	58.63	0.00	3,029	3		28.45	SS	0	10	0.000	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	9.60	15.09	4,502	53		4.07	-1.5153	-1	10	-0.072	-0.104
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
							Totals	-4	139	-0.173		

"NA" - no activity "UD" - under development "SS" - Small Sample

Totals

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM TRUNKS

Aug-2011

OR	Ordering	Performance		Observations		Perf.				
		CLEC	FP	FP	CLEC	Score	Wgt.	Wgt. Score		
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunks)	NA			NA	NA	0	0.000		
OR-1-13-5000	% On Time Design Layout Record	NA			NA	NA	0	0.000		
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=192)	NA			NA	NA	0	0.000		
OR-2-12-5020	% On Time Trunk ASR Reject	NA			NA	NA	0	0.000		
PR Provisioning		FP								
PR-4-07-3540	% On Time Performance - LNP only	98.58		1,339			0	20	0.000	
PR-4-15-5000	% On Time Provisioning - Trunks	NA		NA			NA	0	0.000	
PR-5-01-5000	% Missed Appointment - Facilities	NA	NA	NA	NA	NA	NA	0	0.000	
PR-5-02-5000	% Orders Held for Facilities >15 Days	NA	NA	NA	NA	NA	NA	0	0.000	
PR-6-01-5000	% Installation Troubles w/in 30 Days	NA	NA	NA	NA	NA	NA	0	0.000	
PR-8-01-5000	% Open Orders in a Hold Status >30 Days	NA	NA	NA	NA	NA	NA	0	0.000	
MR Maintenance & Repair					0.00					
MR-4-01-5000	Mean Time to Repair - Total	NA	NA	NA	NA	NA	NA	0	0.000	
MR-4-05-5000	% Out of Service >2 Hours	NA	NA	NA	NA	NA	NA	0	0.000	
MR-4-06-5000	% Out of Service >4 Hours	NA	NA	NA	NA	NA	NA	0	0.000	
MR-4-07-5000	% Out of Service >12 Hours	NA	NA	NA	NA	NA	NA	0	0.000	
MR-4-08-5000	% Out of Service >24 Hours	NA	NA	NA	NA	NA	NA	0	0.000	
MR-5-01-5000	% Repeat Reports w/in 30 Days	NA	NA	NA	NA	NA	NA	0	0.000	
NP Network Performance										
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months	NA					NA	0	0.000	
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months	NA					NA	0	0.000	
							Totals	0	20	0.000

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		PRELIM					Aug-2011		
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	-	-	-	-				\$0
	PO-1-06 Mechanized Loop Qualification - EDI								
	PO-1-06 Mechanized Loop Qualification - CORBA								
	PO-1-06 Mechanized Loop Qualification - Web GUI								
	PO-2-02 OSS Interface Availability - Prime - WPTS								
	PO-2-02 OSS Interface Availability - Prime - EDI								
	PO-2-02 OSS Interface Availability - Prime - CORBA								
	PO-2-02 OSS Interface Availability - Prime - Web GUI								
ORDERING									
2	% On Time Ordering Notification	-	-	-	-	\$0	\$0		\$0
	OR-1-02 % On Time LSRC -Flow Through								
	OR-1-04 %OT LSRC - No Facility Check - 2Wdig-UNE/Rsl								
	OR-1-04 %OT LSRC - No Facility Check - 2W xDSL Loops								
	OR-1-04 %OT LSRC - No Facility Check - Ln Share/Split								
	OR-1-12 % On Time FOC								
	OR-1-13 % On Time Design Layout Record								
	OR-1-19 % OT Resp. -Req. for Inbound Aug. (<=192)								
	OR-2-04 %OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl								
	OR-2-04 %OT LSR Rej - No Facility Check - 2W xDSL Loops								
	OR-2-04 %OT LSR Rej - No Facility Check - Ln Share/Split								
	OR-4-16 % On Time PCN - 1 Bus. Day								
	OR-1-04 %OT LSRC - No Facility Check - All Spcls-UNE/Rsl								
	OR-1-06 %OT LSRC/ASRC - Facility Check - All Spcls-UNE/Rsl								
	OR-2-04 %OT LSR Rej - No Facility Check - UNE/Resale								
	OR-2-06 %OT LSR/ASR Rej - Facility Check - UNE/Resale								
PROVISIONING									
3	Installation Performance	\$16,246	\$5,968	\$10,975	\$12,409	\$0	\$6,522		\$52,119
	PR-3-01 % Completed in 1 Day (1-5 lines No Disp.)	5,802		2,195					
	PR-4-02 Average Delay Days - Total	10,444	5,968						
	PR-4-02 Average Delay Days - Total - 2W Digital								
	PR-4-02 Average Delay Days - Total - 2W xDSL Loop								
	PR-4-02 Average Delay Days -Total -Line Share/Split								
	PR-4-04 Missed Appointments -Dispatch								
	PR-4-04 Missed Appts - Disp - 2W Digital UNE/Resale								
	PR-4-04 Missed Appts - Disp - Line Share/Split								
	PR-4-05 Missed Appointments - No Dispatch			8,780					
	PR-4-05 % Missed Appt -No Disp -2W Digital -UNE/Resale								
	PR-4-05 % Missed Appt -No Disp -Line Share/Split								
	PR-4-14 % Completed On Time - 2W xDSL Loops				12,409				
	PR-4-15 % On Time Provisioning - Trunks								
	PR-6-01 Installation Troubles w/in 30 Days								
	PR-6-01 % Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale								
	PR-6-01 % Install Trbls w/in 30 Days -2W xDSL Loops								
	PR-6-01 % Install Trbls w/in 30 Days -Line Share/Split								
	PR-4-01 % Missed Appointment -FP -DSO -UNE/Resale								
	PR-4-01 % Missed Appointment -FP -DS1 -UNE/Resale								
	PR-4-01 % Missed Appointment -FP -DS3 -UNE/Resale								
	PR-4-01 % Missed Appointment -FP -Other -UNE/Resale								
	PR-4-02 Average Delay Days - Total -UNE/Resale								
	PR-5-01 % Missed Appointment - Facilities -UNE/Resale						6,522		
	PR-5-02 % Orders Held for Facilities > 15 days -UNE/Resale								
	PR-6-01 % Installation Troubles within 30 days -UNE/Resale								
	PR-8-01 % Open Orders in Hold Status>30 Days-UNE/Resale								
	PR-4-01 % Missed Appointment - FP - Total - EEL								
	PR-4-02 Average Delay Days - Total - EEL								
	PR-8-01 % Open Orders in a Hold Status >30 Days -EEL								
	PR-4-01 % Missed Appointment - FP - Total - IOF								
	PR-4-02 Average Delay Days - IOF								
	PR-8-01 % Open Orders in a Hold Status >30 Days -IOF								
4	PR-4-07 % On Time Performance - LNP					\$0			\$0
MAINTENANCE									
5	Hot Cut Performance								\$0
	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Basic Hot Cut								
	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut								
	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Batch Hot Cut								
	PR-9-01 % On Time Performance-Loop-Basic Hot Cut								
	PR-9-01 % On Time Performance-Loop-Lg Job Hot Cut								
	PR-9-01 % On Time Performance-Loop-Batch Hot Cut								
6	Maintenance Performance	\$ 8,703	\$0	\$8,204	\$24,617	\$0	\$0		\$41,524
	MR-3-01 Missed Repair Appointments - Loop - Bus.			6,420					
	MR-3-01 Missed Repair Appointments - Loop - Res.								
	MR-3-01 Missed Repair Appointments - Loop								
	MR-3-01 % Missed Repr Appt -Loop-2W Digtl-UNE/Resale								
	MR-3-01 % Missed Repr Appt -Loop -2W xDSL Loops								
	MR-3-01 % Missed Repair Appoint -Loop -Line Share/Split								
	MR-3-02 % Missed Repair Appointment -CO -2W xDSL Loops								
	MR-4-03 Mean Time To Repair -CO -2W xDSL Loops								
	MR-4-04 % Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale								
	MR-4-04 % Cleared (all trbls) w/in 24hrs-2W xDSL Loops								
	MR-4-04 % Cleared (all troubles) w/in 24 Hours -Line Share/Split								
	MR-4-08 Out of Service >24Hrs. - Bus.	8,703		1,783					
	MR-4-08 Out of Service >24Hrs. - Res.								
	MR-4-08 Out of Service >24Hrs. - Total								
	MR-5-01 % Repeat Reports within 30 Days								
	MR-5-01 % Repeat Reports w/in 30 Days-2w Digital-UNE/Resale								
	MR-5-01 % Repeat Reports w/in 30 Days -2W xDSL Loops				24,617				
	MR-5-01 % Repeat Reports w/in 30 Days -Line Share/Split								
	MR-4-01 Mean Time to Repair - nonDS0 & DS0 -UNE/Resale								
	MR-4-01 Mean Time to Repair - DS1 & DS3 -UNE/Resale								
	MR-4-06 % Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale								
	MR-4-08 %Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale								
	MR-4-06 % Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale								
	MR-4-08 % Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale								
	MR-5-01 % Repeat Reports w/in 30 days -Specials -UNE/Resale								
NETWORK PERFORMANCE									
7	NP-1-04 Final Trunk Groups Blocked					\$0			\$0
COLLOCATION									
8	Collocation							\$0	\$0
	NP-2-01/2 % OT Response to Request for Collocation - Total								
	NP-2-05/6 % On Time - Physical Collocation - Total								
	NP-2-07/8 Average Delay Days - Total								
RESOLUTION PROCESS									
9	Resolution Process							\$0	\$0
	OR-10-01 % PON Exceptions Resolved w/in 3 Bus Days								
	OR-10-02 % PON Exceptions Resolved w/in 10 Bus Days								
	BI-3-04 % CLEC Billing Claims Acknwldgd w/ 2 Bus Days								
	BI-3-05 %CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.								
Month Total		\$24,949	\$5,968	\$19,179	\$37,025	\$0	\$6,522	\$0	\$93,643

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	NA	NA	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	NA	NA	NA	0
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	0
					0

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
DR-10-01-100	% PON Exceptions Resolved w/in 3 Bus Days	NA	NA	NA	0
DR-10-02-100	% PON Exceptions Resolved w/in 10 Bus Days	NA	NA	NA	0
BI-3-04-1000	% CLEC Billing Claims Acknowledged within Two Business [100.00	2,704	0	2
BI-3-05-1000	% CLEC Billing Claims Resolved w/in 28 Calendar Days afte	100.00	6,785	0	20
					22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R	100.00	1	0	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/F	100.00	53	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	100.00	2	0	5
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resa	NA	NA	NA	0

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score	Perf. Score	Wgt.		
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	66.67	100.00	3	1	54.43	SS	NA	0	
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	29.63	7.02	27	57	10.67	2.36	0	5	
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	NA	0.00	NA	2	2.00	SS	0	0	
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA		NA	NA	0	
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	4.90	4.00	10	5	4.70	11.82	SS	NA	5
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	0.00	3.33	30	60	0.00	-5.00	-2	20	
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	0.00	0.00	30	60	0.00	5.00	0	20	
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	0.00	0.00	12	69	0.00	5.00	0	10	
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	36.67	3.33	30	60	10.78	3.84	0	5	
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	29.63	NA	27	NA		NA	NA	0	
PR-4-02-3510	Average Delay Days - Total - EEL	5.63	NA	8	NA	5.01	NA	NA	0	
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	40.74	0.00	27	0	0.00	SS	0	0	
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	NA	NA	NA	NA		NA	NA	0	
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00	NA	NA	0	
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	NA	NA	NA	NA		NA	NA	0	

MR	Maintenance & Repair	FP	FP	Std Dev.	Sample Error	Stat. Score	Perf. Score	Wgt.		
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	13.64	39.08	27	4	8.85	18.39	SS	NA	0
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	11.36	9.44	130	99	9.68	4.23	0.89	0	5
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	100.00	100.00	1	1		0.00	SS	NA	0
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	0.00	0.00	1	1		0.00	SS	0	0
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	66.67	0.00	6	1		50.92	SS	0	0
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	33.33	0.00	6	1		50.92	SS	0	0
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	22.93	21.36	157	103		5.33	0.14	0	10

"NA" - no activity "UD" - under development "SS" - Small Sample

Total 105

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Aug-2011

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	98.75	1,676	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	NA	-	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	NA	-	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	NA	-	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations	Flow-thru	Month	%	Observations	Flow-thru
		Gross #				Gross #	
JUN-2011	85.71	210	180	JUN-2011	85.71	210	180
JUL-2011	85.02	207	176	JUL-2011	85.02	207	176
AUG-2011	80.07	271	217	AUG-2011	80.07	271	217
Overall	83.28	688	573	Overall	83.28	688	573

Market Adjustment *	\$ -
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations	Flow-thru	Month	%	Observations	Flow-thru
		Gross #				Gross #	
JUN-2011	96.46	311	300	JUN-2011	96.46	311	300
JUL-2011	97.38	305	297	JUL-2011	97.38	305	297
AUG-2011	96.41	390	376	AUG-2011	96.41	390	376
Overall	96.72	1,006	973	Overall	96.72	1,006	973

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations	Flow-thru	Month	%	Observations	Flow-thru
		Gross #				Gross #	
JUN-2011	94.20	224	211	JUN-2011	94.17	223	210
JUL-2011	91.91	136	125	JUL-2011	91.91	136	125
AUG-2011	93.00	200	186	AUG-2011	93.00	200	186
Overall	93.21	560	522	Overall	93.20	559	521

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	55	100.00	39
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	159	0.00	213
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-FP	18.49	174	16.77	187
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or	Tier III (1mo)	Total
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	100.00	1	\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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	% Test Deck Wgt. Failure	Test Deck Wgt.	Mrkt Adj.
PO-6-01-6000 % Software Validation	R3	R3	\$ -

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
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Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary PRELIM

Aug-2011

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.399	\$ 113,631	
Unbundled Network Elements - Loop	-0.174	\$ -	
Resale	-0.405	\$ 28,227	
Digital Subscriber Lines	-0.173	\$ -	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ 141,858
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ -	
3 Installation Performance		\$ 52,119	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 41,524	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 93,643
Individual Rule Payments:			\$ 2,435
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ -
CHANGE CONTROL			\$ -
Grand Total			\$ 237,936

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

UNE Platform

Aug-2011

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt'd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	2.76		3,920	2.7610	0	2	0.000	0.000		
PO-1-03-6020	Address Validation -EDI	NA	8.66		2,568	8.6554	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA	0.000		
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.32		73	2.3151	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	7.50		12	7.5000	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000		
OR Ordering												
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		95.33		150		0	10	0.000	0.000		
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		97.06		238		0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.00		2,253		0	5	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		99.42		2,239		0	5	0.000	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day		98.40		2,246		0	5	0.000	0.000		
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		80.07		271		-2	5	-0.045	-0.106		
OR-6-03-3140	% Accuracy - LSRC - Platform		0.00		304		0	5	0.000	0.000		
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		98.57		140		0	5	0.000	0.000		
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		100.00		30		0	2	0.000	0.000		
OR-2-04-3140	% OT LSR Rej.- No Facility Check - Platform		NA		NA		NA	0	NA	0.000		
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		NA		NA		NA	0	NA	0.000		
PR Provisioning												
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	61.85	25.00	540	40	7.96	-4.7417	-2	5	-0.045	-0.071	
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	2.73	1.99	4,248	151	1.35	0.2259	0	20	0.000	0.000	
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	15.44	14.29	777	35	6.24	0.1049	0	10	0.000	0.000	
PR-4-02-3100	Average Delay Days - Total - POTS	2.03	3.36	236	11	2.99	0.92	-0.9895	0	15	0.000	0.000
PR-5-01-3140	% Missed Appointment - Facilities - Platform	1.03	2.86	777	35	1.74	-1.6097	0	5	0.000	0.000	
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.00	0.00	777	35	0.00	5.0000	0	5	0.000	0.000	
PR-6-01-3140	% Installation Troubles within 30 days - Platform	8.02	3.53	1,645	170	2.19	2.0864	0	10	0.000	0.000	
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	1.67	14.92		4,197		13.2495	-2	2	-0.018	-0.023	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	109.69		1,091		#####	NA	0	NA	0.000	
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		99.95		132,093,721			0	5	0.000		
"NA" - no activity "UD" - under development "SS" - Small Sample Totals -13 223 -0.287												

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

UNE LOOP

Aug-2011

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0	NA	0.000		
PO-1-01-6020	Customer Service Record - EDI	NA	2.76		3,920		2.7610	0	2	0.000		
PO-1-03-6020	Address Validation -EDI	NA	8.66		2,568		8.6554	NA	0	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000		
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	0	0.000		
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	0	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.32		73		2.3151	0	2	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	7.50		12		7.5000	NA	0	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000		
OR Ordering												
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		98.00		550			0	10	0.000		
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		100.00		118			0	5	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.00		2,253			0	2	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		99.42		2,239			0	2	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day		98.40		2,246			0	2	0.000		
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		96.41		390			0	5	0.000		
OR-6-03-3331	% Accuracy - LSRC - Loop		0.00		192			0	5	0.000		
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		98.76		1,536			0	5	0.000		
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		NA		NA			NA	0	0.000		
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		NA		NA			NA	0	0.000		
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		NA		NA			NA	0	0.000		
PR Provisioning												
PR-4-02-3100	Average Delay Days - Total - POTS	2.03	3.36	236	11	2.99	0.92	-0.9895	0	5	0.000	
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	15.44	6.00	777	50		5.27	1.7106	0	20	0.000	
PR-5-01-3112	% Missed Appointment - Facilities - Loop	1.03	0.00	777	51		1.46	0.2534	0	5	0.000	
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.00	0.00	777	52		0.00	5.0000	0	5	0.000	
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	5.89	0.00	934	108		2.39	2.8702	0	10	0.000	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.00		159				0	10	0.000	
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA				NA	0	0.000	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA				NA	0	0.000	
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		55				0	10	0.000	
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA				NA	0	0.000	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA				NA	0	0.000	
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA				NA	0	0.000	
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	1.67	14.92		4,197			13.2495	-2	2	-0.024	
Stat. Score												
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	7.19	6.62	4,296	136		2.25	0.0414	0	10	0.000	
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	20.70	7.44	4,296	136	21.74	1.89	5.0000	0	5	0.000	
MR-4-07-3112	% Out of Service > 12 Hours - Loop	58.63	8.33	3,029	36		8.26	5.0000	0	5	0.000	
MR-4-08-3112	% Out of Service > 24 Hours - Loop	16.01	5.56	3,029	36		6.15	1.5662	0	5	0.000	
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	9.60	8.78	4,502	148		2.46	0.1531	0	10	0.000	
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	1.89	28.57	53	7		5.47	-3.0835	-2	10	-0.120	
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	8.65	5.59	53	7	19.86	7.99	0.1771	0	5	0.000	
									Totals	-4	167	-0.144

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

RESALE

Aug-2011

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	2.76		3,920	2.7610	0	2	0.000	0.000		
PO-1-03-6020	Address Validation -EDI	NA	8.66		2,568	8.6554	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.32		73	2.3151	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	7.50		12	7.5000	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000		
OR Ordering												
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2hrs		100.00		30		0	10	0.000	0.000		
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		96.55		116		0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		0.00		2,253		0	5	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		99.42		2,239		0	5	0.000	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day		98.40		2,246		0	5	0.000	0.000		
OR-5-03-2000	% Flow Through - Achieved - POTS		93.42		243		-1	10	-0.045	-0.085		
OR-6-03-2000	% Accuracy - LSRC		0.22		445		0	10	0.000	0.000		
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		99.14		350		0	5	0.000	0.000		
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		100.00		5		0	2	0.000	0.000		
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		100.00		2		0	2	0.000	0.000		
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		NA		NA		NA	0	NA	0.000		
PR Provisioning												
		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error		Stat. Score			
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	61.85	41.67	540	12		14.18	-1.7005	-2	5	-0.045	-0.067
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	2.73	7.04	4,248	71		1.95	-2.2011	-2	20	-0.182	-0.267
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	15.44	14.29	777	7		13.72	0.5376	0	10	0.000	0.000
PR-4-02-2100	Average Delay Days - Total - POTS	2.03	1.00	236	7	2.99	1.15	5.0000	0	15	0.000	0.000
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.03	0.00	777	7		3.83	1.4792	0	5	0.000	0.000
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.00	0.00	777	7		0.00	5.0000	0	5	0.000	0.000
PR-6-01-2100	% Installation Troubles within 30 days - POTS	7.96	0.00	1,645	41		4.28	1.8144	0	15	0.000	0.000
MR Maintenance & Repair												
									Diff.			
MR-1-01-6050	Average Response Time - Create Trouble	1.67	14.92		4,197			13.2495	-2	2	-0.018	-0.030
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	109.69		1,091			109.6911	NA	0	NA	0.000
Stat Score												
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	12.09	19.44	637	36		5.58	-1.5000	0	10	0.000	0.000
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	3.77	0.00	53	5		8.91	SS	0	10	0.000	0.000
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	12.83	9.71	637	36	14.73	2.52	0.8524	0	5	0.000	0.000
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	5.68	7.59	53	5	6.36	2.98	SS	NA	0	NA	0.000
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	50.79	70.59	441	17		12.36	-1.8774	-2	5	-0.045	-0.075
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	29.25	23.53	441	17		11.24	0.2019	0	5	0.000	0.000
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	4.76	5.88	441	17		5.26	-0.8641	-1	5	-0.023	-0.037
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	6.34	0.00	3,659	3		14.08	SS	0	10	0.000	0.000
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	6.54	NA	153	NA			NA	NA	0	NA	0.000
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	22.49	29.69	3,659	3	23.25	13.43	SS	NA	0	NA	0.000
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	14.28	NA	153	NA	35.15		NA	NA	0	NA	0.000
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	85.26	100.00	2,639	2		25.08	SS	NA	0	NA	0.000
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	63.36	100.00	2,639	2		34.08	SS	NA	0	NA	0.000
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	17.85	0.00	2,639	2		27.09	SS	0	5	0.000	0.000
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	9.60	6.82	4,502	44		4.46	0.3024	0	10	0.000	0.000
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		99.95		132,093,721				0	5	0.000	
								Totals	-10	220	-0.359	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

DSL

Aug-2011

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	8.07		284		8.0704	NA	0	0.000	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000	
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA			NA	0	0.000	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA					NA	0	0.000	0.000	
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	6.77		26		6.7692	0	5	0.000	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	2	0.000	0.000	
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		23			0	2	0.000	0.000	
PO-8-02-6000	% On Time - Engineering Record Request		100.00		1			0	2	0.000	0.000	
OR Ordering												
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		100.00		1			0	2	0.000	0.000	
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		100.00		5			0	2	0.000	0.000	
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		100.00		2			0	2	0.000	0.000	
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000	0.000	
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		97.83		46			0	5	0.000	0.000	
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000	0.000	
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000	0.000	
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000	0.000	
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000	
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000	
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000	
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.00		2,253			0	2	0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		99.42		2,239			0	2	0.000	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day		98.40		2,246			0	2	0.000	0.000	
PR Provisioning												
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	4.33	1.00	3	2	5.77	5.27	SS	NA	2	0.000	0.000
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	50.00	0.00	2	3		45.64	SS	0	2	0.000	0.000
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	66.67	33.33	3	6		33.33	SS	NA	0	0.000	0.000
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	6	36		0.00	5.0000	0	2	0.000	0.000
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	100.00	0.00	5	9		0.00	SS	0	2	0.000	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		100.00		41				0	10	0.000	0.000
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	2.00	1.60	2	5	1.41	1.18	SS	NA	10	0.000	0.000
PR-4-14-3342	% Completed On Time -2W xDSL Loops		94.00		50				-1	10	-0.072	-0.086
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	5.89	0.00	934	54		3.29	1.7334	0	15	0.000	0.000
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	0.00	0.00	3	50		0.00	SS	0	5	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA				NA	0	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA				NA	0	0.000	0.000
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	1.67	14.92		4,197		13.2495	-2	2	-0.029	-0.042	
Stat. Score												
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	0.00	0.00	2	2		0.00	SS	0	2	0.000	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	0.00	NA	1	NA			NA	NA	0	0.000	0.000
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	108.06	22.05	2	2	55.43	55.43	SS	NA	0	0.000	0.000
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	48.80	NA	1	NA	0.00		NA	NA	0	0.000	0.000
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	0.00	100.00	3	2		0.00	SS	0	2	0.000	0.000
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-5-01-1341	% Repeat Reports w/in 30 Days -2w Digital -UNE/Resale	0.00	0.00	3	2		0.00	SS	0	2	0.000	0.000
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	7.19	3.85	4,296	52		3.60	0.6134	0	5	0.000	0.000
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	1.89	0.00	53	1		13.73	SS	0	5	0.000	0.000
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	20.70	6.01	4,296	52	21.74	3.03	5.0000	0	5	0.000	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	8.65	1.05	53	1	19.86	20.05	SS	NA	0	0.000	0.000
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	73.25	96.23	486	53		6.40	4.0193	0	5	0.000	0.000
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	58.63	0.00	3,029	3		28.45	SS	0	10	0.000	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	9.60	15.09	4,502	53		4.07	-1.5153	0	10	0.000	0.000
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
								Totals	-3	139	-0.101	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

TRUNKS

Aug-2011

OR	Ordering	Performance		Observations		Perf.				
		FP	CLEC	FP	CLEC	Score	Wgt.	Wgt. Score		
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunks)		NA		NA	NA	0	0.000		
OR-1-13-5000	% On Time Design Layout Record		NA		NA	NA	0	0.000		
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=192)		NA		NA	NA	0	0.000		
OR-2-12-5020	% On Time Trunk ASR Reject		NA		NA	NA	0	0.000		
PR Provisioning		FP								
PR-4-07-3540	% On Time Performance - LNP only		98.58		1,339		0	20	0.000	
PR-4-15-5000	% On Time Provisioning - Trunks		NA		NA		NA	0	0.000	
PR-5-01-5000	% Missed Appointment - Facilities	NA	NA	NA	NA	NA	NA	0	0.000	
PR-5-02-5000	% Orders Held for Facilities >15 Days	NA	NA	NA	NA	NA	NA	0	0.000	
PR-6-01-5000	% Installation Troubles w/in 30 Days	NA	NA	NA	NA	NA	NA	0	0.000	
PR-8-01-5000	% Open Orders in a Hold Status >30 Days	NA	NA	NA	NA	NA	NA	0	0.000	
MR Maintenance & Repair										
MR-4-01-5000	Mean Time to Repair - Total	NA	NA	NA	NA	0.00	NA	NA	0	0.000
MR-4-05-5000	% Out of Service >2 Hours	NA	NA	NA	NA		NA	NA	0	0.000
MR-4-06-5000	% Out of Service >4 Hours	NA	NA	NA	NA		NA	NA	0	0.000
MR-4-07-5000	% Out of Service >12 Hours	NA	NA	NA	NA		NA	NA	0	0.000
MR-4-08-5000	% Out of Service >24 Hours	NA	NA	NA	NA		NA	NA	0	0.000
MR-5-01-5000	% Repeat Reports w/in 30 Days	NA	NA	NA	NA		NA	NA	0	0.000
NP Network Performance										
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months		NA				NA	0	0.000	
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months		NA				NA	0	0.000	
							Totals	0	20	0.000

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		FINAL					Aug-2011		
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	-	-	-	-				\$0
	PO-1-06 Mechanized Loop Qualification - EDI								
	PO-1-06 Mechanized Loop Qualification - CORBA								
	PO-1-06 Mechanized Loop Qualification - Web GUI								
	PO-2-02 OSS Interface Availability - Prime - WPTS								
	PO-2-02 OSS Interface Availability - Prime - EDI								
	PO-2-02 OSS Interface Availability - Prime - CORBA								
	PO-2-02 OSS Interface Availability - Prime - Web GUI								
ORDERING									
2	% On Time Ordering Notification	-	-	-	-	\$0	\$0		\$0
	OR-1-02 % On Time LSRC -Flow Through								
	OR-1-04 %OT LSRC - No Facility Check - 2Wdig-UNE/Rsl								
	OR-1-04 %OT LSRC - No Facility Check - 2W xDSL Loops								
	OR-1-04 %OT LSRC - No Facility Check - Ln Share/Split								
	OR-1-12 % On Time FOC								
	OR-1-13 % On Time Design Layout Record								
	OR-1-19 % OT Resp. -Req. for Inbound Aug. (<=192)								
	OR-2-04 %OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl								
	OR-2-04 %OT LSR Rej - No Facility Check - 2W xDSL Loops								
	OR-2-04 %OT LSR Rej - No Facility Check - Ln Share/Split								
	OR-4-16 % On Time PCN - 1 Bus. Day								
	OR-1-04 %OT LSRC - No Facility Check - All Spcls-UNE/Rsl								
	OR-1-06 %OT LSRC/ASRC - Facility Check - All Spcls-UNE/Rsl								
	OR-2-04 %OT LSR Rej - No Facility Check - UNE/Resale								
	OR-2-06 %OT LSR/ASR Rej - Facility Check - UNE/Resale								
PROVISIONING									
3	Installation Performance	\$5,802	\$0	\$10,975	\$12,409	\$0	\$6,522		\$35,708
	PR-3-01 % Completed in 1 Day (1-5 lines No Disp.)	5,802		2,195					
	PR-4-02 Average Delay Days - Total								
	PR-4-02 Average Delay Days - Total - 2W Digital								
	PR-4-02 Average Delay Days - Total - 2W xDSL Loop								
	PR-4-02 Average Delay Days -Total -Line Share/Split								
	PR-4-04 Missed Appointments -Dispatch								
	PR-4-04 Missed Appts - Disp - 2W Digital UNE/Resale								
	PR-4-04 Missed Appts - Disp - Line Share/Split								
	PR-4-05 Missed Appointments - No Dispatch			8,780					
	PR-4-05 % Missed Appt -No Disp -2W Digital -UNE/Resale								
	PR-4-05 % Missed Appt -No Disp -Line Share/Split								
	PR-4-14 % Completed On Time - 2W xDSL Loops				12,409				
	PR-4-15 % On Time Provisioning - Trunks								
	PR-6-01 Installation Troubles w/in 30 Days								
	PR-6-01 % Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale								
	PR-6-01 % Install Trbls w/in 30 Days -2W xDSL Loops								
	PR-6-01 % Install Trbls w/in 30 Days -Line Share/Split								
	PR-4-01 % Missed Appointment -FP -DSO -UNE/Resale								
	PR-4-01 % Missed Appointment -FP -DS1 -UNE/Resale								
	PR-4-01 % Missed Appointment -FP -DS3 -UNE/Resale								
	PR-4-01 % Missed Appointment -FP -Other -UNE/Resale								
	PR-4-02 Average Delay Days - Total -UNE/Resale								
	PR-5-01 % Missed Appointment - Facilities -UNE/Resale						6,522		
	PR-5-02 % Orders Held for Facilities > 15 days -UNE/Resale								
	PR-6-01 % Installation Troubles within 30 days -UNE/Resale								
	PR-8-01 % Open Orders in Hold Status>30 Days-UNE/Resale								
	PR-4-01 % Missed Appointment - FP - Total - EEL								
	PR-4-02 Average Delay Days - Total - EEL								
	PR-8-01 % Open Orders in a Hold Status >30 Days -EEL								
	PR-4-01 % Missed Appointment - FP - Total - IOF								
	PR-4-02 Average Delay Days - IOF								
	PR-8-01 % Open Orders in a Hold Status >30 Days -IOF								
4	PR-4-07 % On Time Performance - LNP					\$0			\$0
MAINTENANCE									
5	Hot Cut Performance								\$0
	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Basic Hot Cut								
	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut								
	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Batch Hot Cut								
	PR-9-01 % On Time Performance-Loop-Basic Hot Cut								
	PR-9-01 % On Time Performance-Loop-Lg Job Hot Cut								
	PR-9-01 % On Time Performance-Loop-Batch Hot Cut								
6	Maintenance Performance	\$ 8,703	\$0	\$1,783	\$0	\$0	\$0		\$10,486
	MR-3-01 Missed Repair Appointments - Loop - Bus.								
	MR-3-01 Missed Repair Appointments - Loop - Res.								
	MR-3-01 Missed Repair Appointments - Loop								
	MR-3-01 % Missed Repr Appt -Loop-2W Digtl-UNE/Resale								
	MR-3-01 % Missed Repr Appt -Loop -2W xDSL Loops								
	MR-3-01 % Missed Repair Appt -Loop -Line Share/Split								
	MR-3-02 % Missed Repair Appointment -CO -2W xDSL Loops								
	MR-4-03 Mean Time To Repair -CO -2W xDSL Loops								
	MR-4-04 % Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale								
	MR-4-04 % Cleared (all trbls) w/in 24hrs-2W xDSL Loops								
	MR-4-04 % Cleared (all troubles) w/in 24 Hours -Line Share/Split								
	MR-4-08 Out of Service >24Hrs. - Bus.	8,703		1,783					
	MR-4-08 Out of Service >24Hrs. - Res.								
	MR-4-08 Out of Service >24Hrs. - Total								
	MR-5-01 % Repeat Reports within 30 Days								
	MR-5-01 % Repeat Reports w/in 30 Days-2w Digital-UNE/Resale								
	MR-5-01 % Repeat Reports w/in 30 Days -2W xDSL Loops								
	MR-5-01 % Repeat Reports w/in 30 Days -Line Share/Split								
	MR-4-01 Mean Time to Repair - nonDS0 & DS0 -UNE/Resale								
	MR-4-01 Mean Time to Repair - DS1 & DS3 -UNE/Resale								
	MR-4-06 % Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale								
	MR-4-08 %Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale								
	MR-4-06 % Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale								
	MR-4-08 % Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale								
	MR-5-01 % Repeat Reports w/in 30 days -Specials -UNE/Resale								
NETWORK PERFORMANCE									
7	NP-1-04 Final Trunk Groups Blocked					\$0			\$0
COLLOCATION									
8	Collocation							\$0	\$0
	NP-2-01/2 % OT Response to Request for Collocation - Total								
	NP-2-05/6 % On Time - Physical Collocation - Total								
	NP-2-07/8 Average Delay Days - Total								
RESOLUTION PROCESS									
9	Resolution Process							\$0	\$0
	OR-10-01 % PON Exceptions Resolved w/in 3 Bus Days								
	OR-10-02 % PON Exceptions Resolved w/in 10 Bus Days								
	BI-3-04 % CLEC Billing Claims Acknwldgd w/ 2 Bus Days								
	BI-3-05 %CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.								
Month Total		\$14,505	\$0	\$12,758	\$12,409	\$0	\$6,522	\$0	\$46,194

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	NA	NA	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	NA	NA	NA	0
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	0
					0

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
DR-10-01-100	% PON Exceptions Resolved w/in 3 Bus Days	NA	NA	NA	0
DR-10-02-100	% PON Exceptions Resolved w/in 10 Bus Days	NA	NA	NA	0
BI-3-04-1000	% CLEC Billing Claims Acknowledged within Two Business [100.00	2,704	0	2
BI-3-05-1000	% CLEC Billing Claims Resolved w/in 28 Calendar Days afte	100.00	6,785	0	20
					22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R	100.00	1	0	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/F	100.00	53	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	100.00	2	0	5
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resa	NA	NA	NA	0

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score	Perf. Score	Wgt.
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	66.67	100.00	3	1	54.43	SS NA	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	29.63	7.02	27	57	10.67	2.36 0	5
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	NA	0.00	NA	2	2.00	SS 0	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA		NA NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	4.90	4.00	10	5	4.70	11.82 SS NA	5
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	0.00	3.33	30	60	0.00	-5.00 -2	20
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	0.00	0.00	30	60	0.00	5.00 0	20
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	0.00	0.00	12	69	0.00	5.00 0	10
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	36.67	3.33	30	60	10.78	3.84 0	5
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	29.63	NA	27	NA		NA NA	0
PR-4-02-3510	Average Delay Days - Total - EEL	5.63	NA	8	NA	5.01	NA NA	0
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	40.74	0.00	27	0	0.00	SS 0	0
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	NA	NA	NA	NA		NA NA	0
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00	NA NA	0
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	NA	NA	NA	NA		NA NA	0

MR	Maintenance & Repair	FP	FP	Std Dev.	Sample Error	Stat. Score	Perf. Score	Wgt.
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	13.64	39.08	27	4	8.85	18.39 SS NA	0
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	11.36	9.44	130	99	9.68	4.23 0.89 0	5
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	100.00	100.00	1	1		0.00 SS NA	0
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	0.00	0.00	1	1		0.00 SS 0	0
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	66.67	0.00	6	1		50.92 SS 0	0
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	33.33	0.00	6	1		50.92 SS 0	0
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	22.93	21.36	157	103		5.33 0.14 0	10

"NA" - no activity "UD" - under development "SS" - Small Sample

Total 105

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Aug-2011

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	98.75	1,676	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	NA	-	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	NA	-	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	NA	-	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations	Flow-thru	Month	%	Observations	Flow-thru
		Gross #				Gross #	
JUN-2011	85.71	210	180	JUN-2011	85.71	210	180
JUL-2011	85.02	207	176	JUL-2011	85.02	207	176
AUG-2011	80.07	271	217	AUG-2011	80.07	271	217
Overall	83.28	688	573	Overall	83.28	688	573

Market Adjustment *	\$ -
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations	Flow-thru	Month	%	Observations	Flow-thru
		Gross #				Gross #	
JUN-2011	96.46	311	300	JUN-2011	96.46	311	300
JUL-2011	97.38	305	297	JUL-2011	97.38	305	297
AUG-2011	96.41	390	376	AUG-2011	96.41	390	376
Overall	96.72	1,006	973	Overall	96.72	1,006	973

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations	Flow-thru	Month	%	Observations	Flow-thru
		Gross #				Gross #	
JUN-2011	94.20	224	211	JUN-2011	94.17	223	210
JUL-2011	91.91	136	125	JUL-2011	91.91	136	125
AUG-2011	93.00	200	186	AUG-2011	93.00	200	186
Overall	93.21	560	522	Overall	93.20	559	521

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	55	100.00	39
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	159	0.00	213
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-FP	18.49	174	16.77	187
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or	Tier III (1mo)	Total
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	100.00	1	\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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% Test Deck Wgt. Failure Test Deck Wgt.

PO-6-01-6000 % Software Validation	R3	R3	\$ -
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* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
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Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary FINAL

Aug-2011

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.287	\$ 60,779	
Unbundled Network Elements - Loop	-0.144	\$ -	
Resale	-0.359	\$ 23,423	
Digital Subscriber Lines	-0.101	\$ -	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ 84,202
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ -	
3 Installation Performance		\$ 35,708	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 10,486	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 46,194
Individual Rule Payments:			\$ 2,435
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ -
CHANGE CONTROL			\$ -
Grand Total			\$ 132,831

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.